



U.S. Customs and  
Border Protection

## OFFICE OF FACILITIES AND ASSET MANAGEMENT

(b) (6)

Assistant Commissioner: (b) (6)

Deputy: (b) (6)

“CBP’s trusted provider of integrated real property, asset, administrative management, compliance, and sustainability services.”

### OVERVIEW:

OFAM is CBP’s unified and authorized real property, asset, administrative management, compliance and sustainability focused organization. In June 2016, OFAM was created by integrating the Facilities Management and Engineering Directorate (FM&E) and the Asset and Administrative Management Division (AAMD). The OFAM workforce consists of ~~almost more~~ than 800 federal employees and contractors who collectively support over 61,000 frontline and administrative personnel in the United States and internationally.

OFAM’s Facilities Management and Engineering (FM&E) Division manages CBP’s large, complex and diverse facilities and tactical infrastructure portfolio.

OFAM’s Asset and Administrative Management Division (AAMD) manages a broad range of mission-critical assets and ~~information-administrative~~ services including: fleet acquisitions, management, and disposal services; personal property; uniforms; national programs such as mail services; printing and graphics; the customer service desk; the Public Transportation Incentive Program; Treasury forfeiture funds; seized and forfeited property; and general order merchandise.

### OFFICES WITHIN PURVIEW:

- OFAM is a stand-alone CBP office.

### TOP ISSUES:

- OFAM has significant resource constraints in the following areas: Rent, Capital Facilities Investments, Fleet, and Staffing.
- Additional programmatic issues include:
  - Compliance with Fleet Right Sizing goals and vehicle replacement investment gaps
  - Inability to implement a Fleet Tool and Telematics. CBP’s fleet program is currently being audited by the Government Accountability Office
  - Support for space reduction and mobility efforts in the National Capital Region and nationwide—impacts CBP’s ability to comply with federal Reduce the Footprint mandates and DHS workspace standards
  - Adequate Free Space legislation

Commented [CNK1] (b) (6) latest numbers are 498 feds and 329 contractors.



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- Program controls for accountability of assets acquired via the Department of Defense Re-Use Program
- Accountability for CBP's \$7.7B personal property portfolio, to include ongoing DHS audit of firearms and other sensitive assets
- Responding to requirements associated with incoming Haitian migrants and unaccompanied children
- Continued challenges with CBP Home-to-Work Program
- Worsening conditions in CBP's real property inventory.

### KEY STATISTICS:

- OFAM oversees CBP's facilities and tactical infrastructure portfolio, which includes more than 5,800 buildings, structures, and towers (with approximately 28 million square feet of building space), over 4,600 acres of land in the United States, and 654 miles of primary pedestrian and vehicle fence along the Southwest border. The current plant replacement value for CBP-owned facilities and tactical infrastructure is \$4.63 billion, which is expected to grow to more than \$5.1 billion as in-progress projects are delivered.
- OFAM manages CBP's fleet inventory, which consists of approximately 24,000 vehicles.
- OFAM provides decentralized management and oversight of over 835,000 disbursed personal property assets, valued at more than \$7.7 billion.
- OFAM completes over 3,000 printing and graphics projects/commodities annually and distributes more than 5,500 publications and materials to CBP, DHS and the U.S. Trade and Travel communities.
- OFAM's Uniform Program, which serves as the executive agent of the DHS Strategic Sourcing Contract, provides 48,000 CBP uniformed officer and agents with uniforms and uniform gear.
- OFAM manages seven major mail processing centers, 393 mail locations, and 142 mail stops within the National Capital Region.

### KEY CHALLENGES:

- Integration of disparate systems and data
- Acquiring and retaining specialized workforce
- Within context of current fiscal environment:
  - Complying with Executive and Environmental Orders
  - Fulfilling operational needs and requirements
  - Programming emergent repairs and critical infrastructure
  - Keeping pace with industry standards
  - Recapitalizing CBP's facilities portfolio, sustaining new facility deliveries, and reducing deferred maintenance backlog.

**Commented [CNK2]:** Can we add any additional details on this and reorder to hit the recapitalization issues (which should include fleet) at the top of the list?



**Office of Facilities and Asset Management Organization Chart – as of November 2016**

