
Attachment 1

Order No. HSBP1006J13776

Contract No. HSBP1006D01353

Secure Border Initiative (SBI)*net*

Offeror's Proposed Task

Performance Work Statement (PWS)

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The Boeing Company Secure Border Initiative (SBI)*net*
Offeror's Proposed Task
Performance Work Statement (PWS)

1 Introduction

Achieving operational control of the border of the United States of America (USA) is one of the key mission objectives of the Department of Homeland Security (DHS). Managing, securing, and controlling the border requires determining the optimum mix of personnel, technology, infrastructure, and response platforms to achieve maximum tactical and strategic advantage in each unique border environment, that will significantly reduce the probability of illegal entries and successful cross-border violations into the USA and maintain control of the border. A systematic approach will deploy and integrate systems and services in stages, allowing each stage to build on the success of earlier stages.

The Boeing Company (Boeing) has selected the Tucson Border Station Area of Responsibility (Tucson Station AOR) as its SBI*net* Offeror's Proposed Task (OPT). The OPT provides mobile, long-range sensors, communications, command and control equipment, and a Common Operating Picture for measurable improvements in border control in the Tucson Station AOR.

2 Scope

This Performance Work Statement (PWS) applies a solution that includes the equipment and services necessary to achieve operational control a minimum of 28 miles of border in the Tucson Station AOR. The PWS includes mobile communications, sensors, command and control equipment, transportation vehicles, and Information Technology (IT) infrastructure as well as the management and integration of these products into an integrated system.

The scope of the OPT is all of the resources, skills, and authority necessary to achieve the mission objectives working side-by-side with our Customs and Border Protection (CBP) customer and partner in implementing the project on-site. This includes the Project Management Office, on-site coordination and administrative support, implementation and maintenance of a Safety and Security Plan that addresses the security of all personnel and equipment at the site, and the deployment of all system components and their integration.

3 Work to be Performed

3.a Program Management

Boeing shall maintain a OPT Project Management Office at a mutually agreed upon location and provide key OPT staff. Boeing shall ensure that the on-site Project Management Office has the necessary resources, skills, and authority to manage the OPT at the site level.

Weekly Project management meetings shall be held at Boeing's on-site premises, or other location as mutually agreed between Boeing and the Contracting Officer (CO) and/or the Contracting Officer's Technical Representative (COTR).

Boeing shall provide on-site coordination and administrative support to execute the OPT ensuring agreed metrics underpinning OPT performance are accurate and current and available to the local CBP representatives and the CO.

For meetings and reviews Boeing shall take notes, record and track action items and issues. At the close of the meeting or review, Boeing and the senior Government representative present shall agree upon action items and issues. Boeing shall provide either electronic copies or online access within a common Government/Contractor database within 24 hours of the meeting. All action items are to be approved by the Contractor's Project Manager and the Government's Contracting Officer's Technical Representative or his designee.

Boeing shall ensure that OPT performance is rolled-up into the monthly program management reviews for the overall *SBI*net deployment.

Boeing shall ensure that it has all the necessary access, permits, and licenses in place to deliver the capability defined in the OPT.

Boeing shall provide, implement, and maintain a Safety and Security Plan for the OPT that addresses the security of personnel and equipment at the site.

Boeing shall provide the following deliverables in accordance with the Contract Data Requirements List (CDRL) list in Figure 4.a.3:

- B001 Project Management Plan (Update)
- B012 Project Schedule
- B019A Weekly Reports
- B019B Monthly Reports
- B019C Quarterly Reports
- B020 Meeting Minutes
- B009 Risk-Tracking Documents
- B036 Final Implementation Plan
- B018 Invoice Submissions
- B004 Quality Assurance Surveillance Plan
- B023 Safety and Security Plan

3.a.1 Business Management

Boeing shall provide detailed OPT-level integrated plans, schedules, budgets and performance information (based on QASP metrics and tailored EVMS) and report schedule variances to the *SBI*net Program Management Office (PMO). The Boeing OPT Business Management representative shall report OPT information utilizing reports derived from Boeing's Program Information Management System (PIMS) and tailored EVMS as part of contract-level Business Team meetings. The results of these meetings shall be reviewed by the *SBI*net PMO and Boeing, and reported as part of the contract-level Monthly Program Reviews.

3.a.2 Supplier Management and Procurement

Boeing shall provide direction for suppliers working on-site. Boeing shall monitor, control, and report the plans, schedules, budgets, and variances associated with suppliers working on the OPT in support of contract-level performance reviews. Boeing shall report on supplier performance and achievements against the relevant OPT QASP metrics.

3.a.3 Risk Management

Boeing shall implement proactive risk management on the OPT in accordance with an approved contract-level Risk Management Plan (RMP), tailored to the *SBI*net program

objectives. Boeing shall ensure that OPT risks are actively managed by the OPT Project Management Office and also reviewed at the contract-level Risk Management Board for overall *SBN*et impacts and lessons learned. Boeing shall link the OPT risks into the contract-level risk database to provide CBP with both a standalone OPT risk assessment as well as an overall *SBN*et risk assessment. Boeing shall provide an overview of the management of OPT risks, issues, and opportunities at each Monthly Program Review and include them as part of the monthly Program Report.

3.b System Engineering

Boeing shall provide the resources and skills necessary to undertake the detailed design, implementation, verification, and testing of the capability defined in the OPT. Boeing shall use modeling and simulation capabilities to determine optimum sensor locations and obtain CBP approval of final locations. Boeing shall ensure that its detailed design is aligned with the overall *SBN*et system-of-systems architecture model. Boeing shall ensure that system acceptance testing is conducted prior to IOC in accordance with the System Acceptance Testing Plan. The contractor shall develop and deliver a Concept of Operations document for the system that is delivered in response to this PWS under CDRL A029. Thus, Boeing shall ensure that the capability that is deployed to achieve operational control is in accordance with the Concept of Operations.

Boeing shall maintain configuration identification, configuration/change control, configuration status accounting, configuration audits of hardware and software deliverables for the OPT, and enter this data into its *SBN*et database.

Boeing shall train CBP personnel and support staff on the systems deployed in the OPT in accordance with the contract-level Training Plan.

Boeing shall provide the following deliverables in accordance with the CDRL in Figure 4.a.3:

- B040 Test and Evaluation Plan
- B029 Design Plan
- B031 Communications Design Plan
- B032 Sensor Design Plan
- B035 Infrastructure Design Plan
- B033 Mobile Platform Design Plan
- B028 Concept of Operations
- B029 Final Design Plan
- B025 PDR Briefing Package
- B026 CDR Briefing Package
- B043 Operational Test and Evaluation (OT&E) Plan

3.c Design and Development of Primary Mission Product

Boeing shall work with the CBP in achieving operational control of a minimum of 28 miles of border by performing the following:

- Provide mobile towers that contain radar and Electro-Optical/Infrared (EO/IR) sensors, satellite communication equipment, and High Speed Wireless.
- Provide Common Operating Picture (COP) that communicates comprehensive situational awareness (Functionality of final COP less iJET, IJIS, CopLink and DeterCast).

- ❑ Supply Mobile C3 Units that provide command, control, and communication capability to implement the COP.
- ❑ Provide small hand-held satellite phones that will be able to communicate throughout the Tucson Sector,.
- ❑ Retrofit fifty agent vehicles with rugged, secure-mounted laptop computers and communications capabilities to enable display of COP information to agents in the field, provide GPS data back to the C³ units and the COP
- ❑ Provide Rapid Response Transports (RRT), outfitted with C² systems to receive the COP from C³ units at border stations, to move detainees.
- ❑ Provide Unattended Ground Sensor systems enabled with communication interfaces for transmission of sensor data via satellite communication means.
- ❑ Perform communication system check to assure link between mobile towers and mobile C³ units in accordance with test plan.
- ❑ Integrate existing sensors into the COP where technically compatible interfaces exist and where waivers for system connectivity can be obtained from the CBP SSO.
- ❑ Perform System Acceptance tests as defined in the Acceptance Plan and per the scheduled defined in Figure 4.a-2.
- ❑ Provide instruction on the use of the equipment and systems delineated above.
- ❑ Provide warranty support for one year after government acceptance of product deliverable. Boeing shall provide CBP with a transition plan for the support and maintenance of the system as required.

Boeing shall provide the following deliverables in accordance with the CDRL in Figure 4.a.3:

- B034 Integration Design Plan
- B042 Test Reports
- B037 Bill of Materials
- B046 Operating Manuals, Warranties, Test Results, and Registrations
- B049 As-Built Documentation
- B044 Operator Report
- B045 OT&E Report

3.d Performance Standards

Contractor shall perform to the standards identified in Figure 3.e-1, Performance Standards, with a goal to achieve such performance levels. These performance results will be the baseline system performance for future task orders. Contractor shall also provide performance measurement and reporting for the *SBI_{net}* program pursuant to the Quality Assurance Surveillance Plan (QASP) documented in Appendix A. Contractor shall obtain approval of the QASP pursuant to the CDRL and use it to implement the performance measurement and reporting under the OPT.

Requirement (Objective)	Performance Objective	Performance Standard and AQL
Operational Control of both northern and southern borders within year four of the contract	Design and implement a system that provides the Detection, Identification, and Classification capability required to control the border	A (b) (7)(E) (b) (7)(E)
	Design and deploy the system within 8 months	Complete the OPT not later than the schedule included in this PWS
	Demonstrate progress in completion of key deployment and integration activities	(b) (4)
Detect: 100% coverage of the land border with detection architecture, detect illegal entries	Design and deploy system that provides detection coverage over (b) (7)(E)	CBP is able to detect (b) (7)(E) of all border entries
Identify: Meet goal to identify the detected entry	Design and deploy system that enables CBP to identify detected entries	(b) (7)(E)
Classify: Meet goal to Classify entries by threat and urgency of response	Design and deploy system that assists CBP to classify identified illegal crossers	The actual percent of identifications accurately classified will be per mutual agreement

Figure 3.e-1. Performance Standards

Requirement (Objective)	Performance Objective	Performance Standard and AQL
<p>Respond and Resolution Performance: Apprehend all illegal crossers detected, accurately identify and determine disposition of detainees</p>	<p>Design and deploy system that enables CBP to apprehend illegal crossers</p>	<p>(b) (7)(E) apprehension of identified intruders is the goal. Performance standards will be determined following analysis of intruder behavior and number of agents available</p>
<p>Common Operating Picture (COP): Provide a clear COP, within a command center and CBP Agent environments, which provides commonality within DHS components, and interoperability with stakeholders who are external to DHS</p>	<p>Provide a COP, in CBP User vehicles, that provides the Agent with accurate knowledge of both assets and intruders locations</p>	<p>(b) (7)(E)</p>
	<p>Provide accurate location of intruders</p>	<p>(b) (7)(E) average location accuracy of intruders displayed on the COP per update cycle</p>
	<p>Provide accurate location of CBP assets</p>	<p>(b) (7)(E) average location accuracy of CBP assets displayed on the COP per update cycle</p>
	<p>Provide timely Information and Display data for the COP. The COP system is to have sufficient response to enable sensor operation for tracking intrusions at the mobile C3 facility.</p>	<p>Blue force tracking (b) (7)(E) intruder or target tracking; (b) (7)(E) - handoff of sensor from Mobile C3 control to vehicle remote control (b) (7)(E) switching control from sensor to sensor at Mobile C3 (b) (7)(E) and delay in sensor control at Mobile C3 (b) (7)(E)</p>
	<p>Provide COP at Tucson Station that provides accurate knowledge of both assets and intruder locations</p>	<p>(b) (7)(E) of assets and intruders in the Tucson Station area of Project 28 coverage area displayed on the COP</p>
<p>Communications: Provide communication coverage between OBP Agents, OBP</p>	<p>Design and deploy a communications system that enables OBP agents to communicate with each other, OBP Border Stations, OBP</p>	<p>OBP Agents are able to communicate (b) (7)(E) of the time within the Project 28 deployment area</p>

Requirement (Objective)	Performance Objective	Performance Standard and AQL
Border Stations, OBP Sectors and other law enforcement personnel	Sectors and other law enforcement personnel.	

Figure 3.e-1 Performance Standards (Continued)

Requirement (Objective)	Performance Objective	Performance Standard and AQL
Partnership: Develop a collaborative partnership which reflects an open, collaborative customer relationship to achieve program objectives	Provide accurate and up-to-date program status and metrics to CBP	Availability of Key Metrics via OSS is (b) (7)(E)
	Develop open, collaborative partnership through sharing of data and prompt response to CBP questions and requests for data	Excellent program performance assessment on customer satisfaction survey
Safety & Security of Data, Equipment, Personnel, and Infrastructure: Provide assurance of system and personnel safety and security	Implement and maintain a comprehensive safety program	No OSHA reportable violations resulting from Contractor action or inaction affecting CBP Personnel, National Guard, and the General Public
	Provide security of information systems	(b) (7)(E) (b) (7)(E)
	Protect and accurately account for Government property	(b) (7)(E)
Agency Coordination/ Cooperation: Provide capabilities to allow for increased internal and external agency coordination, cooperation, Information-sharing as well as expanded electronic data links	Enable sharing of data and information to external agencies as required	COP and other SBInet data is available to agreed upon partner agencies

Figure 3.e-1. Performance Standards (Continued)

4 Contract Deliverables

4.a Deliverables List and Schedule

Boeing shall deliver the hardware (including related software), training, and support specified in Figure 4.a-1, in accordance with the schedule Integrated Master Schedule (IMS).. A list of Contract Data Requirements is shown in Figure 4.a-3. The CO and/or COTR shall have half the time period, or as mutually agreed upon, between submittal due dates of a CDRL for their review and comments to be provided to the contractor for further incorporation into the next

CDRL revision. As an example, CDRL B001, Project Management Plan, after the initial submittal (30 DARO), the CO and/or COTR shall provide their comments within fifteen days of initial CDRL submittal for incorporation into the subsequent submittal due 60 DARO. If such review and comments are not provided in the allotted time the next submission date will be extended by an equivalent amount of time.

4.b Acceptance Criteria

All deliverables are subject to review and acceptance by the CO or COTR. The acceptance criteria for OPT product deliverables will be per the Acceptance Plan CDRL, as reviewed and approved by the CO or COTR. Acceptance testing shall be performed in accordance with the Acceptance Plan CDRL.

Deliverable	Qty
Mobile Sensor Towers Consisting of:	(b) (7)(E)
Radar	
EO/IR Imaging System	
Mobile Tower Assembly	
Tower Defense	
Diesel Power Generator	
VSAT Satellite terminal	
High Speed Wireless Access Point (Base StationTransceiver)	
Upgrade Existing Agent Vehicle Consisting of:	(b) (7)(E)
Rugged, Secure Mounted, Police-Style Laptop	
SATCOM (Roof-Mounted Antenna and Modem for PC)	
High Speed Wireless Access Point	
Vehicle Hands Free Cradle for Satellite Phone	
Rapid Response Transport Consisting of:	(b) (7)(E)
Vehicle With 12-Person Capacity	
Rugged, Secure Mounted, Police-Style Laptop	
SATCOM (Roof-Mounted Antenna and Modem for PC)	
Vehicle Hands-Free Cradle for Satellite Phone	
Agent Equipment Consisting of:	(b) (7)(E)
Small Handheld Satellite Phone	
Unattended Ground Sensors Consisting of:	(b) (7)(E)
UGS and Controllers	
Mobile C³ Units Consisting of:	(b) (7)(E)
Vehicle and Power Generator	
VHF Radio Repeater	
VSAT Satellite Hub for sensor Data (High Data Rate)	
Workstations	
SATCOM (Roof-Mounted Antenna and Modem for PC)	
Vehicle Hands Free Cradle for Satellite Phone	

Figure 4.a-1. Product Deliverables List

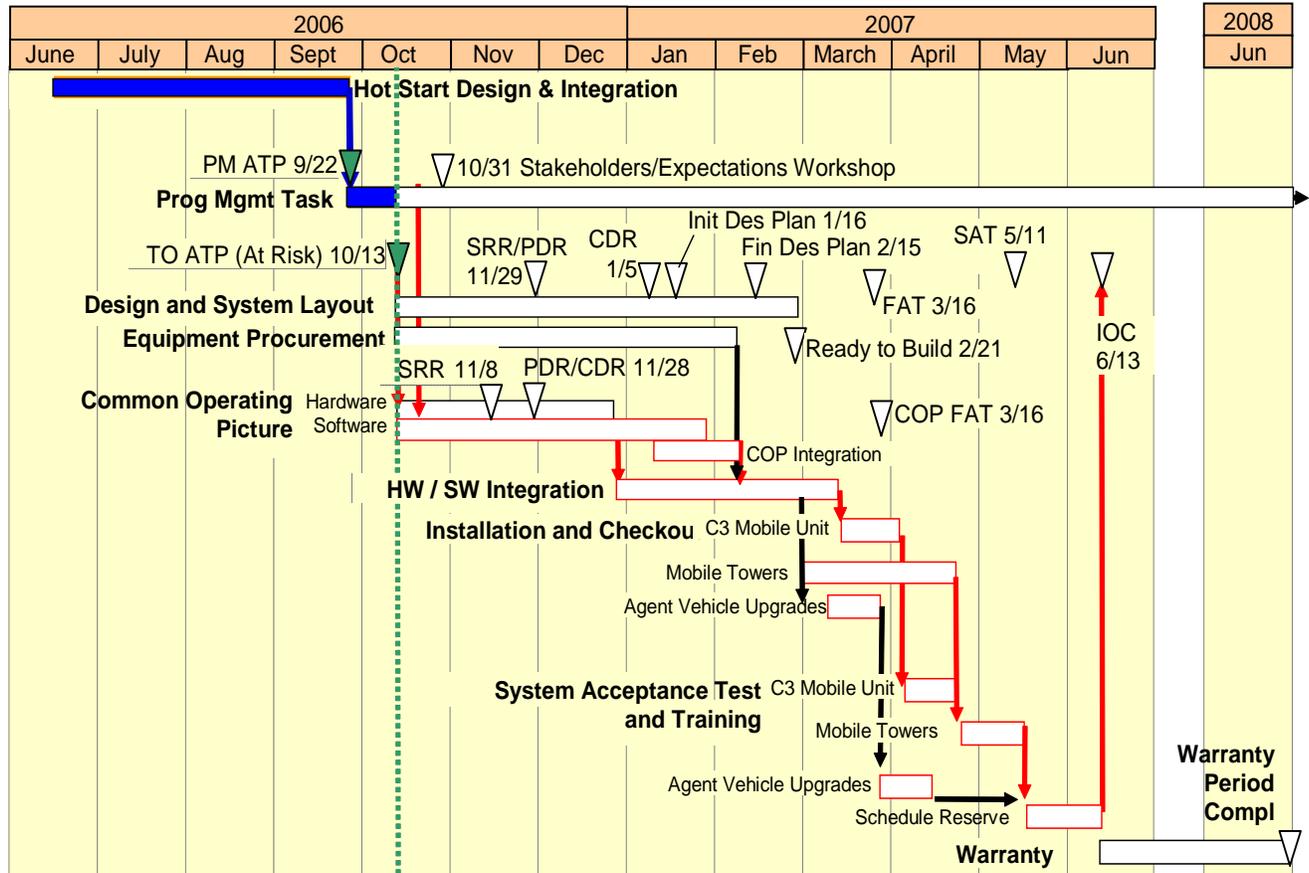


Figure 4a-2. Tucson Border Station AOR Master Schedule

ID No.	Deliverable Name	Frequency of Delivery	
		Initial	Subsequent
B001	Project Management Plan (Update) (3.a)	30 DARO	60 DARO
B012	Project Schedule (3.a)	30 DARO	Monthly
B040	Test and Evaluation Plan (3.b)	4 months	6 months
B041	Acceptance Plan (4.b)	PDR +30 days	As Reqd
B029	Design Plan (3.b)	1/16/07	N/A
B031	Communications Design (3.b)	1/16/07	2/15/07
B032	Sensor Design Plan (3.b)	1/16/07	2/15/07
B035	Infrastructure Design Plan (3.b)	1/16/07	2/15/07
B033	Mobile Platform Design Plan (3.b)	1/16/07	2/15/07
B028	Concept of Operations (3.b)	12/14/06	2/15/07
B034	Integration Design Plan (3.c)	1/16/07	2/15/07
B019A	Weekly Reports (3.a)	30 DARO	Weekly
B019B	Monthly Reports (3.a)	30 DARO	Monthly
B019C	Quarterly Reports (3.a)	90 DARO	Quarterly
B020	Meeting Minutes (3.a)	As Reqd	As Reqd
B009	Risk-Tracking Documents (3.a)	30 DARO	Monthly
B042	Test Reports (3.c)	As Reqd	As Reqd
B037	Bill of Materials (3.c)	1/16/07	Semi-Monthly
B029	Final Design Plan (3.b)	2/15/07	3/01/07
B036	Final Implementation Plan (3.a)	1/16/07	2/15/07
B046a	Operating Manuals, Warranties, Test Results, and Registrations (3.c) related to System	Factory Acceptance Test (FAT)	System Acceptance Test (SAT)
B046b	Operating Manuals, Warranties, Test Results, and Registrations (3.c) related to COP	Factory Acceptance Test (FAT)	System Acceptance Test (SAT)
B018	Invoice Submissions (3.a)	30 DARO	Semi-Monthly
B048	Training Materials (3.b)	3/14/07	Update as reqd
B049	As-Built Documentation (3.c)	30 Days after Sys. Accept.	As Reqd
B025	PDR Briefing Package (3.b)	As Reqd	As Reqd
B026	CDR Briefing Package (3.b)	As Reqd	As Reqd
B043	Operational Test and Evaluation (OT&E) Plan (3.b)	4 MARO	6 MARO
B044	Operator Report (3.c)	N/A	IOC
B045	OT&E Report (3.c)	As Reqd	As Reqd
B004	Quality Assurance Surveillance Plan (3.a)	30 DARO	As Reqd
B023	Safety and Security Assessment Plan	45 DARO	As Reqd
B041	Integrated System Acceptance Test Plan	2/15/07	As Reqd
B022	IT Security Plan	45 DARO	120 DARO

Figure 4.a-3. Contract Data Requirements List (CDRL)

Appendix A
Quality Assurance Surveillance Plan

Appendix A Quality Assurance Surveillance Plan

SBI ^{net} Statement Of Objectives (SOO)	WBS per SOO	SOO Measure	Supporting Metrics	Standard	Accept Quality	Monitor/ Report Method	Measure Freq
Functional Development and Implementation of Detect, COP, Identify, Classify, Respond and Resolution, Communication Govt Standards and Constraints	1.2.2	Functional/Acceptance Test Plan /Review /Report	% Functional Test Development	(b) (7)(E)	(b) (7)(E)	Reported in PM Status deck	Per IMS
	1.2.2	Requirements Stability	% of requirements changes to total			Reported in PM Status deck	Per IMS
	1.2.9	Integration Progress	% Integrate progress (Plan vs. actual)			Reported in PM Status deck	Per IMS
	1.2.9	Installation/Checkout Progress	% Install/Checkout (Plan vs. actual)			Reported in PM Status deck	Per IMS
	1.2.1.9	Regulatory Management Progress	% Regulatory Management Progress			Reported in PM Status deck	Per IMS
	1.3.6	Training Progress	% Training Progress (Plan vs. Actual)			Reported in PM Status deck	Per IMS

SBI net Statement Of Objectives (SOO)	WBS per SOO	SOO Measure	Supporting Metrics	Standard	Accept Quality	Monitor/ Report Method	Measure Freq		
Partnership:	All WBS Tasks	Boeing Standard Program Management Status Deck	Technical and/or Support Performance per Boeing Standard Program Management Reporting Template	(b) (7)(E)	(b) (7)(E)	PM Reviews	per IMS		
		Deliverable (planned vs. actual) On time performance of OPT, delivered per IMS				TO Delivery Acceptance	Per IMS		
"HUBZone Small, Small Disadvantaged, Service Disabled Veteran Owned Small Business, Veteran Owned Small Business, and Women-owned Business Subcontracting		Subcontractor socio/economic mixture The data is collected at the overall IDIQ Contract level and reported in the PM Task Order.	NR			(b) (7)(E)	(b) (7)(E)	NR	NR
		Subcontractor proposal bid accuracy The data is collected at the overall IDIQ Contract level and reported in the PM Task Order.	NR					NR	NR

SBI net Statement Of Objectives (SOO)	WBS per SOO	SOO Measure	Supporting Metrics	Standard	Accept Quality	Monitor/ Report Method	Measure Freq
Subcontracting Data:		Program-level support of Mentor- Protégé program The data is collected at the overall IDIQ Contract level and reported in the PM Task Order.	NR	(b) (7)(E)(b) (7)(E)		NR	NR
Audits and Oversight			Ind. Reviews/Internal Audits			PM Reviews	per IMS
Schedule/Cost	All WBS Tasks	Boeing Standard Program Management Status Deck	Cost Performance Index (CPI) Schedule Performance Index (SPI)			EVMS Reporting EVMS Reporting	Monthly Monthly

SBI <i>net</i> Statement Of Objectives (SOO)	WBS Tasks Supporting SOO	SOO Measure	Supporting Metrics	FOC Standard (8 Months)	Accept Quality	Monitor/ Report Method	Measure Freq
Operational control of both northern and southern borders within year four of the contract	Supported by all Task Orders	Miles controlled: Border where resources are at a level that incursions are deterred or detected at the border	Miles of Border Controlled	(b) (7)(E)	(b) (7)(E)	Performance Measurement System	Per CBP

SBI <i>net</i> Statement Of Objectives (SOO)	WBS Tasks Supporting SOO	SOO Measure	Supporting Metrics	FOC Standard (8 Months)	Accept	Monitor/ Report Method	Measure Freq
Optimal Mix of Personnel, Processes, Technology: Acquire a SoS with optimal mix of personnel, infrastructure, processes, and technologies to support SBI <i>net</i> goals while providing highest level of service consistent with cost effectiveness	Supported by all TO WBS	Operational Personnel, Processes, Technology Mix: Meet target for mix of current and next-generation technology	Percentage of illegal entries detected and apprehended	(b) (7)(E)	(b) (7)(E)	Performance Measurement System	Near Real Time
			SBI <i>net</i> system Availability and Reliability			Performance Measurement System	Per CBP
			Agent time available for patrol increase			Performance Measurement System	Per Audit Test Plan
Detect: 100% coverage of the land border with detection architecture, detect illegal entries	1.2.2, 1.2.3, 1.2.4, 1.2.5, 1.2.6, 1.2.7, 1.2.8, 1.2.9, 1.3		Probability of detection of border entries				

SBI <i>net</i> Statement Of Objectives (SOO)	WBS Tasks Supporting SOO	SOO Measure	Supporting Metrics	FOC Standard (8)	Accept Quality	Monitor/ Report Method	Measure Freq
Identify: Meet goal to identify the detected entry	1.2.2, 1.2.3, 1.2.4, 1.2.5, 1.2.6, 1.2.7, 1.2.8, 1.2.9, 1.3		Percent of detections correctly identified	(b) (7)(E)	(b) (7)(E)	Performance Measurement System	Per Audit Test Plan
			Percent of false positives			Field Testing and Perf. Meas. System	Per Audit Test Plan
Classify: Meet goal to Classify entries by threat and urgency of response	1.2.2, 1.2.3, 1.2.4, 1.2.5, 1.2.6, 1.2.7, 1.2.8, 1.2.9, 1.3		Percent of identifications accurately classified				

SBI <i>net</i> Statement Of Objectives (SOO)	WBS Tasks Supporting SOO	SOO Measure	Supporting Metrics	FOC Standard (8 Months)	Accept Quality	Monitor/ Report Method	Measure Freq
Respond and Resolution Performance: Apprehend all illegal crossers detected, accurately identify and disposition detainees for voluntary return, detention, or prosecution ("Classification")	1.2.2, 1.2.3, 1.2.4, 1.2.5, 1.2.6, 1.2.7, 1.2.8, 1.2.9, 1.3		Percent success rate for apprehension of identified intruders	(b) (7)(E)	(b) (7)(E)	Performance Measurement System	Near Real Time
			Percent successful decision on appropriate law enforcement response			Performance Measurement System	Per Audit Test Plan
			Transport arrives at designated pickup point at requested time			Performance Measurement System	Near Real Time

SBI <i>net</i> Statement Of Objectives (SOO)	WBS Tasks Supporting SOO	SOO Measure	Supporting Metrics	FOC Standard (8 Months)	Accept	Monitor/ Report Method	Measure Freq
Common Operating Picture (COP): Provide a clear COP, within a command center and CBP Agent environments, which provides commonality within DHS components, and interoperability with stakeholders who are external to DHS	1.2.2, 1.2.3, 1.2.4, 1.2.5, 1.2.6, 1.2.7, 1.2.8, 1.2.9, 1.3		Percent of assets and intruders within 15 miles of the CBP Agent displayed on the COP.	(b) (7)(E)	(b) (7)(E)	Field Testing and Perf. Meas. System	Per Audit Test Plan
			Position location accuracy of intruders displayed on the COP			Field Testing and Perf. Meas. System	Per Audit Test Plan
			Position location accuracy of CBP assets displayed on the COP			Field Testing and Perf. Meas. System	Per Audit Test Plan
			Percent of assets and intruders in the station area of responsibility displayed on the COP			Field Testing and Perf. Meas. System	Per Audit Test Plan
Communications: Provide I communication coverage between	1.2.2, 1.2.3, 1.2.4, 1.2.5, 1.2.6, 1.2.7, 1.2.8, 1.2.9,		Percent communication coverage available within			Field Testing and Perf. Meas. System	Per Audit Test Plan

SBI <i>net</i> Statement Of Objectives (SOO)	WBS Tasks Supporting SOO	SOO Measure	Supporting Metrics	FOC Standard (8 Months)	Accept Quality	Monitor/ Report Method	Measure Freq		
OBP Agents, OBP Border Stations, OBP Sectors, and other law enforcement personnel	1.3		the deployment area	(b) (7)(E)(b) (7)(E)		System			
Continuous Improvement: Prove gains in performance reliability, and reduction in total operating cost over life of the program	Supported by all TO WBS		Percent improvement in SBI <i>net</i> performance objectives			(b) (7)(E)(b) (7)(E)		Field Testing and Perf. Meas. System	Per Audit Test Plan
			Percent improvement in total operating costs					Program Management	Quarterly

SBI <i>net</i> Statement Of Objectives (SOO)	WBS Tasks Supporting SOO	SOO Measure	Supporting Metrics	FOC Standard (8)	Accept Quality	Monitor/ Report Method	Measure Freq
Partnership: Develop a collaborative partnership which reflects an open, collaborative customer relationship to achieve program objectives via contract fee structure and a Performance Management Information System, which provides insightful, accurate, and timely program status and performance reporting of mission measures and metrics	Supported by all TO WBS		Percent of task orders with flowdown of incentives and disincentives to team members	(b) (7)(E)	(b) (7)(E)	Program Management	Periodic
			Availability of key metrics via OSS			Program Management	Weekly
			Customer performance Assessment Report survey results from independent 360-degree performance assessments			Independent Survey Report	Annual

SBI <i>net</i> Statement Of Objectives (SOO)	WBS Tasks Supporting SOO	SOO Measure	Supporting Metrics	FOC Standard (8 Months)	Accept Quality	Monitor/ Report Method	Measure Freq
Safety and Security of Data, Equipment, Personnel and Infrastructure: Provide assurance of system and personnel safety and security			Boeing team percent of lost-time injuries	(b) (7)(E)	(b) (7)(E)	Program Management	Monthly
			Dollar value of theft and damage of key assets			Program Management	Monthly
			Number of successful information system intrusions			Performance Measurement System	Near Real Time
			Government property inventory audit accuracy			Program Management	Monthly

SBI <i>net</i> Statement Of Objectives (SOO)	WBS Tasks Supporting SOO	SOO Measure	Supporting Metrics	FOC Standard (8 Months)	Accept	Monitor/ Report Method	Measure Freq
Agency Coordination/ cooperation: Provide capabilities to allow for increased internal and external agency coordination, cooperation, Information sharing as well as expanded electronic data links			Percent availability of COP, OSS and other SBI <i>net</i> data to CBP partner agencies after agreement	(b) (7)(E)	(b) (7)(E)	Performance Measurement System	Near Real Time
"HUBZone Small, Small Disadvantaged, Service Disabled Veteran Owned Small Business, Veteran Owned Small Business, and Women-owned Business Subcontracting Data:	The data is collected at the overall IDIQ Contract level and reported in the PM Task Order.		NR			NR	NR