

United States Senate

WASHINGTON, DC 20510

One Bowdoin Square
Tenth Floor
Boston, MA 02114
(617) 565-8519

November 3, 1997

Ms. Gloria Bryant
Director, Office of Congressional Affairs
U.S. Customs Service
1301 Constitution Avenue, N.W.
Room 2210
Washington, D.C. 20229

Dear Ms. Bryant:

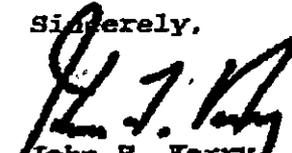
I am forwarding to you a copy of a letter from [REDACTED] concerning Customs Officer 35701. b(6)

It is the desire of this office to be responsive to all inquiries and communications. I respectfully ask for your assistance in resolving the issues outlined in this correspondence.

Please forward a copy of your findings to Mark S. Sternman of my Boston office.

I thank you for your cooperation in this matter.

Sincerely,


John F. Kerry
United States Senator

JFK/mss



DEPARTMENT OF THE TREASURY

U.S. CUSTOMS SERVICE

WASHINGTON, DC

NOV 20 1997

BAG-2-01-FO.P BE

The Honorable John F. Kerry
United States Senator
One Bowdoin Square
Boston, Massachusetts 02114

Dear Senator Kerry

Thank you for your November 3, 1997, letter enclosing correspondence from [REDACTED] concerning the October 28, 1997, Customs inspection of [REDACTED] and [REDACTED] at Boston's Logan Airport.

APP
b(6)

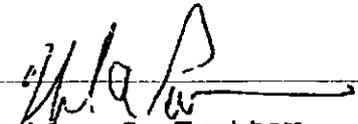
We regret the unpleasantness and inconvenience [REDACTED] experienced on that occasion. We certainly apologize to them if they believe they were afforded anything less than professional, courteous Customs processing.

[REDACTED] also wrote directly to our Logan Airport office concerning this matter. We are, therefore, enclosing the November 12, 1997, reply to [REDACTED] from our Logan Airport Chief Inspector.

We hope that the Chief Inspector's reply has served to resolve [REDACTED] concerns regarding Customs processing procedures and that the future contacts of [REDACTED] with the U.S. Customs Service are more pleasant.

Please let us know if we may be of further assistance.

Sincerely,


For Robert S. Trotter
Assistant Commissioner
Office of Field Operations

Enclosure

"Please visit the U.S. Customs Web at <http://www.customs.ustrans.gov>"



DEPARTMENT OF THE TREASURY
U.S. CUSTOMS SERVICE
BOSTON, MASSACHUSETTS

November 12, 1997
BAG-2-OFO: RG

[REDACTED]
[REDACTED]
Boston, MA 02108

ALL
6(6)

Dear [REDACTED]:

This is in response to your letter dated October 31, 1997 concerning your Customs processing at Logan Airport on October 28, 1997. In your correspondence, you expressed that you and [REDACTED] felt you were mistreated during your inspection.

We certainly regret the unpleasantness you experienced as a result of your Customs inspection. However, all travelers, except certain accredited diplomats, entering or leaving the United States are subject to a Customs inspection which can be as thorough as necessary to ensure compliance with Customs and related laws.

The only reasonable and reliable method of ensuring compliance with these laws and regulations is to conduct inspections of persons and baggage arriving or departing the United States. Congress clearly recognized this reality many years ago and, therefore, provided Customs inspectors with the authority to search all persons and baggage at the border or functional equivalent of the border (Title 19, United States Code, section 1582).

Based on your letter, we requested a complete investigation of the circumstances attendant to your Customs processing. From this review, we are satisfied that the inspector conducted his inspection in a professional manner. There were no facts uncovered which would support a conclusion that the inspector was discourteous or in any way abused the authority vested in them to enforce Customs and related agency statutes.

We realize that any Customs inspection conducted on a traveler is necessarily intrusive. The more intensive the inspection, the more intrusive the inspection. This is not pleasant for the passenger, nor for the inspector. It is unfortunate that it is sometimes necessary for the inspector to search wallets, purses and briefcases as in your case, but in instances where individuals choose not to declare merchandise, it is one of the most effective methods to locate receipts or other evidence of purchases made abroad. However, the mere fact that a person has been selected for

Customs examination should not be construed as an implication that a violation has been committed. In fact, the majority of the travelers whom we inspect are honest and respectable individuals, and they come from every type of social, economic and ethnic background.

We regret that you and [REDACTED] feel that you were treated discourteously by the inspector at Logan Airport. We would strongly suggest that you request to speak to a supervisor or Passenger Service Representative on site if you are ever dissatisfied with your inspection at any time in the future and we sincerely hope that your next contact with the U.S. Customs Service will be more pleasant.

Sincerely,

Matthew E. Farrell

Matthew E. Farrell
Chief Inspector

cc: Senator Edward M. Kennedy
Senator John F. Kerry
Congressman J. Joseph Moakley

6(6)

United States Senate

WASHINGTON, DC 20510

One Bowdoin Square
Tenth Floor
Boston, Massachusetts 02114

Ms. Bonni Tischler
Special Agent in Charge
U. S. Customs Service/Room 5144
1301 Constitution Avenue, NW
Washington, DC 20229

October 22, 1997

Dear Ms. Tischler:

I am writing to you on behalf of [REDACTED], [REDACTED] company, Intercept Boats, and their exceptional boat, "Night Cat 27." While your organization is already familiar with this project, I feel compelled to bring the current status to your attention.

In early September of this year, the Office of National Drug Control Policy (ONDCP) funded a full scale evaluation of the "Night Cat 27", under the direction of the Naval Surface Warfare Center (NSWC), in St. Augustine, Florida. Subsequent testing was performed on October 1 at the NSWC facility at Fort Monroe, VA. I would like to share with you several reviews of these performances.

Waldemar J. Kropacek, Director, National Marine Support Center, Department of the Treasury, United States Customs Service. "Every vessel operator that drove the 27 foot Night Cat agreed that this vessel was the best small boat that they had ever ridden in. The Night Cat 27 is a vessel the U. S. Customs service should add to the fleet."

[REDACTED], SSA Boat Handler/Captain, Marine Coordinator, Houston Field Division, Drug Enforcement Agency. "I was briefed on Operation Night Breaker, (test of Night Cat 27) and believe in my humble opinion that it is the most exciting concept to be developed during this Administration. [REDACTED] has designed and developed what can only be described as a technological breakthrough. The Night Cat 27 outperformed, outmaneuvered, and flat outran all competition. And it did this with complete comfort, ease, and safety for the operator and crew.....Let us not let this project sit on the shelf."

[REDACTED], Caderock Division, Naval Surface Warfare Center. "Several personnel from various agencies were invited or asked to be invited to ride and in some cases operate the craft as time permitted between testing events. All of these personnel with no exceptions, indicated and some so stated in memos to their management that the Night Cat was a superior riding and handling craft when compared to any craft in the present inventory up to and including the 40' Fountains with Stidd seats. This is also the consensus of the Navy personnel who conducted the tests in St. Augustine and the Norfolk area."

ALL
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As you can see, [REDACTED] has designed and created a remarkable boat. [REDACTED] has dedicated all of [REDACTED] energy and resources to this project for nearly five years. I fully expect [REDACTED] boat to be successfully incorporated into our nation's fight to curtail the infusion of illegal drugs.

As [REDACTED] states in the letter I am enclosing, the recent tests revealed several areas in which [REDACTED] boat's performance might be improved. [REDACTED] personal resources will not enable [REDACTED] to address these issues. [REDACTED] is therefore requesting assistance from your agency to continue moving forward on this extremely important project.

I would greatly appreciate your taking a very serious look at [REDACTED] proposal. It appears to me that [REDACTED] is addressing what is the next logical step in this process. I believe you will agree that we must not, "let this project sit on the shelf."

Thank you for your attention to this matter. Please feel free to contact Christopher Wyman, in my Boston office, for any assistance your might need.

Sincerely,

John F Kerry
United States Senator

ALL
6(6)



DEPARTMENT OF THE TREASURY

U.S. CUSTOMS SERVICE

DEC 24 1997

The Honorable John F. Kerry
United States Senator
One Bowdoin Square
Boston, Massachusetts 02114

Dear Senator Kerry:

This is in response to your letter dated October 22, 1997, on behalf of [REDACTED] and Intercept Boats Night Cat 27. As you acknowledged, the U.S. Customs Service has been actively participating in the testing and evaluation of [REDACTED] Night Cat 27 and finds the vessel to be exceptional in its class. | b(6)

Customs Office of Investigations is fully dedicated to pursuing technologically superior resources in its effort to combat drug smuggling into the United States.

We would like to thank you for your interest and support in advancing our charge through continuing drug interdiction initiatives.

Sincerely,

R. Jeffrey Casey
Richard J. Hoglund
Acting Assistant Commissioner
Office of Investigations

JOHN KERRY
MASSACHUSETTS

See
9704

United States Senate

WASHINGTON DC 20510

One Bowdoin Square
Tenth Floor
Boston, MA 02114
(617) 565-8519

October 15, 1997

Ms. Gloria Bryant
Director, Office of Congressional Affairs
U.S. Customs Service
1301 Constitution Avenue, N.W.
Room 2210
Washington, D.C. 20229

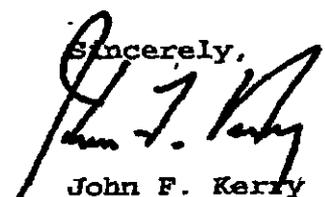
Dear Ms. Bryant:

I am writing to you about a constituent of mine, [REDACTED], whose primary residence is in Arlington, Massachusetts. [REDACTED] is an employee of the U.S. Customs Service in Newark, New Jersey who is currently participating in the Women's Executive Leadership Program.

AA
b/b

[REDACTED] has applied for a medical hardship transfer to the Boston office in order to care for [REDACTED]. A review of [REDACTED] records indicates that [REDACTED] is an outstanding, accomplished employee who has been a loyal, longtime member of the Customs Service.

Please contact Bonnie Cronin of my Boston staff if you wish further information.

Sincerely,


John F. Kerry
United States Senator

JFK/bkc

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DEPARTMENT OF THE TREASURY

U S CUSTOMS SERVICE

NOV 4 1997

PER 5 06 OI.AD:HRB DML

The Honorable John Kerry
United States Senator
One Bowdoin Square
Boston, Massachusetts 02114

Dear Senator Kerry:

This is in response to your letter dated October 15, 1997, in reference to your constituent, [REDACTED]. We are aware of [REDACTED] circumstances regarding [REDACTED].

[REDACTED] applied for reassignment consideration through the Hardship Review Board (HRB) earlier this year. This board was established within the Office of Investigations to assist with personal problems which are outside an employee's ability to resolve themselves. Although the members of the HRB were sympathetic to the problems facing [REDACTED], they advised [REDACTED] that a transfer based on the circumstances was not warranted. This determination was based on the fact that [REDACTED] resides in a major metropolitan area, Newark, New Jersey, where major medical facilities are available to provide the necessary care and services needed by [REDACTED].

We are sorry that our response could not be more favorable; however, please be assured that [REDACTED] case was given full consideration by the HRB and that [REDACTED] was fully appraised of the HRB findings.

Thank you for your interest on behalf of [REDACTED].

Sincerely,

Bonni G. Tischler
Assistant Commissioner
Office of Investigations

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6(6)

08/12/97 TUE 12:32 FAX 16172403870

KERRY BOSTON

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United States Senate
WASHINGTON, DC 20510

One Boston Square
Tenth Floor
Boston, MA 02114

DATE: 8/12/97

PLEASE DELIVER THIS FAX TO: Glenn Beut

FROM: OFFICE OF SENATOR JOSE E. KERRY

PAGES (EXCLUDING THIS COVER): 2

COMMENTS:

If there is any problem with the transmission of this fax, please
contact us at (617) 565-1515.

Thank you

JOHN HENRY
BOSTON, MASS.

United States Senate

WASHINGTON, DC 20510

One Bowdoin Square
Tenth Floor
Boston, MA 02114
(617) 565-8519

August 7, 1997

Ms. Gloria Bryant
Director, Office of Congressional Affairs
U.S. Customs Service
1101 Constitution Avenue, N.W.
Room 2210
Washington, D.C. 20229

Dear Ms. Bryant:

I am forwarding to you a copy of a letter from [redacted] concerning U.S. Customs in Vancouver. b(6)

It is the desire of this office to be responsive to all inquiries and communications. I respectfully ask for your assistance in resolving the issues outlined in this correspondence.

Please forward a copy of your findings to Mark S. Starnear of my Boston office.

I thank you for your cooperation in this matter.

Sincerely,


John F. Kerry
United States Senator



DEPARTMENT OF THE TREASURY

U.S. CUSTOMS SERVICE
WASHINGTON, D.C.

MAN-1-FO:P BH

AUG 25 1997

The Honorable John F. Kerry
United States Senator
One Bowdoin Square
Boston, Massachusetts 02114

Dear Senator Kerry:

All
(b)

Thank you for your August 7, 1997, letter enclosing
correspondence from [redacted] concerning the
July 30, 1997, delay [redacted] and [redacted] experienced
awaiting Customs and Immigration processing at our preclearance
location at the Vancouver, Canada, Airport.

We certainly regret any inconvenience [redacted] and [redacted]
[redacted] and other Vancouver passengers traveling to the United
States, experienced on that occasion. We wish to assure
[redacted] that Customs port directors and officers in charge
(OICs) at our preclearance locations are charged with assigning
their inspectional personnel according to the anticipated number
of passengers to be processed during the various hours of the
day.

Consequently, we are asking our Vancouver OIC to look into the
July 30 delay described by [redacted]. After we have reviewed
the OIC's findings, we will be back in touch with you.

In the meantime, please let us know if we may be of further
assistance.

Sincerely,

Robert S. Trotter
Assistant Commissioner
Office of Field Operations



DEPARTMENT OF THE TREASURY
 U.S. CUSTOMS SERVICE
 WASHINGTON, DC

SEP 10 1997

MAN-1-FO:P BH

The Honorable John P. Kerry
 United States Senator
 One Bowdoin Square
 Boston, Massachusetts 02114

ALL
 6(6)

Dear Senator Kerry:

This is in further reply to your August 7, 1997, letter enclosing correspondence from [redacted] concerning the July 30, 1997, delay [redacted] and [redacted] experienced at our preclearance facility in the Vancouver, Canada Airport.

Our Officer-in-Charge (OIC) at Vancouver was advised that the delay described by [redacted] consisted of travelers awaiting U.S. Immigration and Naturalization Service (INS) processing rather than U.S. Customs Service inspection. He also pointed out that his current inspection procedures are adequate and that there have been no recent delays at Vancouver for passengers awaiting U.S. Customs processing.

Consequently, we are forwarding your correspondence to INS Headquarters, 25 E. Street, NW, Washington, DC 20535, for its consideration of [redacted] related [redacted].

In the meantime, please let us know if we may be of further assistance.

Sincerely,

Robert S. Trotter
 Robert S. Trotter
 Assistant Commissioner
 Office of Field Operations

05/27/97 MON 11:38 FAX 16172483870

KERRY BOSTON

JOHN KERRY
MA6342-018777

United States Senate

WASHINGTON, DC 20510

One Bowdoin Square
Tenth Floor
Boston, MA 02114
(617) 565-8519

May 12, 1997

Ms. Gloria Bryant
Director, Office of Congressional Affairs
U.S. Customs Service
1301 Constitution Avenue, N.W.
Room 2210
Washington, D.C. 20229

Dear Ms. Bryant:

I am forwarding to you a copy of a letter from [REDACTED] concerning a recent Customs letter, which I am also faxing for your reference. b6

It is the desire of this office to be responsive to all inquiries and communications. I respectfully ask for your assistance in resolving the issues outlined in this correspondence.

Please forward a copy of your findings to Mark S. Sternman of my Boston office.

I thank you for your cooperation in this matter.

Sincerely,


John F. Kerry
United States Senator

JFK/msa